use cases

issuetrak

asset tracking

technology leader keeps tabs on internal IT assets

A high-tech company designs, develops, and manufactures microelectronic testing and measurement products for leading companies, such as Raytheon. The company relies on Issuetrak to keep tabs and details on all its internal IT assets, helping IT teams with planning hardware and software updates. Additionally, the tech company logs every issue as products go through the lifecycle, from design to customer service.

casino bets on Issuetrak for asset management, customer service

A world-class casino offering gaming, live entertainment, dining, shopping, and nightlife in a sophisticated environment, relies on Issuetrak. The software provides the casino with a central location to manage assets, log help desk calls, and maintain reports, giving them the ability to make more informed decisions about future purchases and processes.

restaurant centralizes IT, facilities assets in Issuetrak

Dedicated to service and quality, a single coffee shop that started in 1961, has grown to over 30 locations throughout the Southwest of the United States. The company keeps thorough records of their IT and facilities assets and requests – all centralized in Issuetrak. Given the capability to report by store, region, and more, they have rich, accurate data that lets them improve customer service and decision making.