

## active directory

### *are you running Microsoft Active Directory?*

If so, you should consider the Issuetrak Active Directory Integration Module. Take advantage of the work you are already doing to maintain Users in your Active Directory and keep your Issuetrak Users up-to-date. Issuetrak's Active Directory Integration Module will communicate with your Active Directory for User creation and maintenance.

### *simplify user administration*

- Significantly reduce implementation time by allowing Issuetrak to interact with your existing Active Directory to authenticate internal Users accessing Issuetrak.
- No need to load User information into Issuetrak – our Active Directory Integration Module accesses the User data right out of your Active Directory.
- Decrease on-going administration time by allowing changes in your Active Directory to automatically populate your Issuetrak User records.
- Minimize the number of password reset requests and speed User adoption by enabling Issuetrak's Single Sign-On and Self-Service Password Reset capabilities.

### *features and capabilities*

- Allows your Users to login to Issuetrak using their network username and password.
- Automatically creates and updates Issuetrak User records without human intervention.
- Automatically assigns User permissions when Users are authenticated.
- Integrates Issuetrak with one or multiple servers and domain directory environments.
- Supports both Active Directory and non-Active Directory Users simultaneously.
- Compatible with Secure Socket Layer (SSL) connections.
- Create scheduled and on-demand User imports.

### *optional features*

- Single Sign-On – Users who are logged in to your network can access Issuetrak without providing login credentials. These will be read by Issuetrak from their network login.
- Active Directory Password Reset – allow all of your Users to reset their own passwords.
- Common Access Card (CAC) and smart card integration – Issuetrak's Active Directory Integration Module allows for CAC and smart card integration.



### *Microsoft Active Directory*

Microsoft Active Directory provides a single point of management for Windows-based User accounts, clients, servers, and applications. With Active Directory Integration, User administration can be handled completely within your Active Directory. There is no need to work with multiple systems when setting up Users, changing phone numbers, granting rights, etc.

Active Directory acts as the central authority for network security, as well as an integration point for bringing systems together. It lets organizations apply standardized business rules to distributed applications and network resources, without requiring Administrators to maintain a variety of specialized directories. Active Directory also helps organizations integrate systems not using Windows with Windows-based applications and devices and extend systems securely to the Internet.

By making the Windows network operating system more manageable, secure, and interoperable, Active Directory increases the value of an organization's existing network investment and lowers the overall costs of computing.