

You get more for free with Issuetrak

Did you know? Every Issuetrak site comes with a long list of **free** user capabilities!

All user accounts come with a long list of free capabilities! This saves you money

on the total cost of your issue tracking solution. End users can perform a variety of actions without ever having to pay for them – and Issuetrak allows an **unlimited number of free end users!** We provide **50+ free permissions** to empower your free users to do more.



Our Free User Permissions

- Add notes, even on closed issues
- Receive assignments and complete tasks
- Change response time
- Check issue status via web
- Create surveys and track survey responses
- Design and manage reports
- Edit Knowledge Base articles
- Edit or close issues
- Enter labor hours
- Manage projects
- Read and write private notes
- Receive automatic email notifications
- Run summary management reports
- Search for open or closed issues
- Set issue priority or severity
- Set issue substatus
- Submit issues
- Update tasks and notes
- Use Quick Pick templates
- Use the Knowledge Base
- View assignment information
- View private fields
- View private Knowledge Base articles

End users also have free access to certain Issuetrak features, including:

- Calendar
- Issue Search
- Reports
- Dashboard
- Knowledge Base
- Submit issues
- Issue Hub
- Projects

See what Issuetrak's end users can do that others can't!
[Contact our Product Experts to schedule a demo.](#)