

## we love what we do

Issuetrak, Inc. is a fast-paced, agile software company based in the Hampton Roads area of Virginia. We've got a 20-year track record of successfully developing issue-tracking and process management software for companies of all sizes. We're driven by innovation and we love data, and we're harnessing the power of both to develop a next generation product. We're a customer-centric company with a dedicated vision of creating the most robust and versatile software solution for our clients. And, we aren't afraid to take risks to make this happen.

## our vision – the ultimate product

Issuetrak's vision is to create the best product possible for its customers. We'll do this by continuing to build strong customer relationships and by understanding the evolving issue-tracking challenges and needs of our customers. Our company will take innovative leaps for the betterment of our partners.

## our history

Issuetrak, Inc. was founded in 1992 as a privately held custom development firm. A common theme soon developed. Businesses wanted an easy-to-use tool to track and maintain requests from inception to resolution. In 2000, we decided to use our experience and concentrate our efforts on Issuetrak software, providing an application that solves real business problems.

Over the years, we've been recognized in Inc 500, Inc 5000, Deloitte Technology Fast 500, Deloitte Technology Fast 50 for the state of Virginia, Small Business of the Year, and Best Places to Work in Hampton Roads.

## our customers

Issuetrak is used as an issue tracking, complaint management, workflow management, customer support, and help desk software in 2,000 teams across the globe in 36 countries. Companies large and small in industries such as education, manufacturing, finance, healthcare, government, retail, and technology all utilize Issuetrak to automate, centralize, and streamline all their tracking and processes. Customers we've served include University of Pennsylvania, Verizon, ACNielsen, Raytheon, Michigan State University, Hershey Entertainment, and Polo Ralph Lauren.

